# CSS WorkSafeBC Pilot Project Update

an Innovation and Sustainability Roundtable Initiative

## Newsletter April 2017

#### **Acknowledgements**

We are delighted to report that WorkSafeBC has funded the Community Social Services WorkSafeBC Pilot Project for an additional year.

The Pilot Project would like to express its gratitude to the 26 employers for participating with the Project, the community social services sector, Community Social Services Bargaining Association, Stakeholders and WorkSafeBC for their support.

The Pilot Project will continue to engage with the existing 26 Pilot Project Employers.

#### Pilot Project Outreach & Supporting Partnerships

All 26 Pilot Project Employers continue to be engaged with the Pilot Project. Of the 26, 13 Pilot Project Employers are involved on the disability management, case management practices & Return To Work process regarding injured workers.

As result of the feedback from community social services sector, it was decided the Pilot Project would develop sector specific power point presentations on:

- Anti-Bullying & Harassment
- Ergonomics in the workplace
- Incident Investigations
- JOSHC Duties & Responsibilities

Once these presentations are completed they will be made available for the sector.

#### Accreditation & WorkSafeBC Certificate of Recognition Program Review

Last year, WorkSafeBC conducted an in-depth examination to determine whether Accreditation (Commission on Accreditation of Rehabilitation Facilities, and Council on Accreditation) and the WorkSafeBC Certificate of Recognition (COR) Program which concluded they are <u>not</u> <u>equivalent</u>.

The Pilot Project is pleased to convey that it is in the process of completing the BCMSA WorkSafeBC COR Auditors Training for the purpose of becoming a COR resource for the community social services sector.

The Pilot Project continues to serve as a positive Reference for Pilot Project Employers that are undergoing Accreditation Surveys/Audits.

### Migration of Classification Units (CU) & CSS Sector CU Rate Making/Forming

The Classification Unit (CU) Migration process continues for community social service (CSS) employers that are registered in Long Term Care CU#766011 to be transferred to the Residential Social Service Facility CU#766017. A core focus of the Pilot Project is to ensure the migration will be cost neutral and or cost reduction for employers. For community social services employers that have any questions regarding their Classification Unit(s) please contact the CSS WorkSafeBC Pilot Project Manager.

#### Best Practices: CSS Sector Injury Prevention and Resource Information Development

As stated in the previous newsletter feedback and suggestions gathered from Pilot Project Employers and community social services sector, assisted significantly in creating Best Practices which served as a blue print in the creation of two resource documents: the "Employer's Community Social Services Health & Safety Handbook", and the "Community Social Services Injury Management (Recovery At Work) Road Map".

In March, a Webinar took place with Pilot Project Employers to receive feedback on the two resource documents which is currently in its final stages. In May, the final review will be conducted and approved by the Community Social Services Bargaining Association, CSSEA, and the Federation of Community Social Services of BC. The tentative launch of the resource documents will be June/July 2017 for the community social services sector.

#### **Upcoming Pilot Project Activities**

- In collaboration with the third party benefits providers and the Pilot Project will continue to support Pilot Project Employers who are engaged in the injury prevention, disability management and return to work process.
- The Pilot Project will continue to outreach to provide education information sessions/workshops at a regional level to the community social services sector.
- The Pilot Project is working on a Year 2 Report which will be completed in June 2017.

### Pilot Project Contact Information

The Pilot Project welcomes your suggestions on how we can build on improving Health & Safety in our sector.

For more information please contact Satvinder Basran, CSS WorkSafeBC Pilot Project at 604.601.3127 or toll free at 1.800.377.3340 Ext. 127 or by email at sbasran@cssea.bc.ca.







