

Formerly Abbotsford Community Services

JOB POSTING # 2025-142-03

INTERNAL/EXTERNAL

**Supportive Housing (Hearthstone Place)
Full-Time Overnight Tenant Support Worker**

Wage: \$29.06 per hour

Full Time: 37.5 hours per week, Monday to Friday 11:00 PM to 7:00 AM

Permanent

**Provide Support to the Housing Residents to Ensure a Respectful, Safe, Clean,
and Supportive Place**

**Join the team at Archway
Come Help Us Help People**

Location: Abbotsford

Onsite Work

Job Summary:

Archway is seeking a dynamic and self-motivated individual to fill the position of Full-Time Overnight Tenant Support Worker at a co-ed, low barrier, and supportive housing residence. The housing residence follows a harm-reduction/health promotion philosophy and is a 24/7 operation. We are looking for a candidate who embraces a team approach and fully understands the complex challenges faced by people experiencing homelessness or who are at risk of homelessness.

Reporting to the Supportive Housing Program Supervisor, the Full-Time Overnight Tenant Support Worker provides a range of front-line support services to the residents. Tenant Support Workers are part of a team whose mandate is to ensure the building remains a respectful, secure, safe, clean, and supportive place in which to reside, visit and work.

Your Role:

Archway's Full-Time Overnight Tenant Support Worker with the Supportive Housing Program –
Hearthstone Place contributes by:

- Supporting residents to maintain their residencies, including but not limited to; directly assisting with room de-cluttering, resident rent contribution payments and/or repayment plans; and connection with community resources/supports.
- Recognizing individual strengths (strength-based) and circumstances and supporting residents in their healthy development, success, and well-being and in their self-determined goals (case planning).

- Stewarding and promoting a culture of learning and respect within the staff team, program, and services.
- Assisting with conflict and crisis de-escalation as needed.
- Performing health and safety checks of the facility, residences, and premises.
- Promoting a harm reduction approach to addiction, mental and physical health, and well-being.
- Promoting positive and inclusive tenant-staff relations.
- Promoting linkages and partnership developments with local service providers to ensure optimal service delivery to clients (e.g. Fraser Health Authority, Aboriginal Services, Community Corrections Offices, homeless shelters and transition houses, employment service organizations and referral agencies. etc.

This position is a great fit for someone who is dynamic and self-motivated and has empathy and compassion for individuals who are homeless or who are at risk of being homeless.

Our Offer

- Wage: \$29.06 per hour
- A full-time position at 37.5 hours per week, availability Mondays to Fridays, from 11:00 PM to 7:00 AM.
- Permanent.
- Benefits include:
 - Three weeks vacation in your first year; four weeks in your second year.
 - A great benefits plan including extended health and dental; you choose your plan.
 - A pension plan; Archway meets your contribution.
 - Employee and Family Assistance Program.
 - Access to on-line wellness resources.
 - Build your experience working with those who are homeless or at risk of being homeless.
 - Great in-house training opportunities.
 - Rewarding work in a positive environment.

Getting an Interview – you will be considered if you have:

- Post-secondary education in a related field **OR** an equivalent combination of education, training and experience may be considered.
- Two to three years' experience in an outreach capacity or within the community services field.

The Job requires you to have:

- The ability to take direction, work with pride and work with minimal supervision and in consultation with others.
- Excellent interpersonal, verbal, and written communication skills.
- An understanding of issues surrounding poverty, homelessness, substance abuse and mental health issues.
- Strong crises de-escalation and dispute resolution skills.

- A flexible attitude, ability to adapt to changing situations and duties, and a willingness to work as part of a team.
- Ability to effectively switch tasks to respond to interruptions, distractions, and competing priorities.
- Ability to interact with people in challenging and/or difficult situations.
- Ability to adhere to health and safety protocols in an environment of direct social interaction and engagement with clients and staff.
- Willingness and flexibility to work evenings and weekends as needed.
- A satisfactory criminal record check is a condition of employment and must be maintained.

Closing date is March 14, 2025

TO APPLY

Interested applicants are to reference **Posting #2024-142-03 in the subject line.**

Please submit your cover letter and resume to:

Email: jobpostings@archway.ca

Subject: Job Posting #2024-142-03

No phone calls please. Only short-listed applicants will be contacted.

Must be legally entitled to work in Canada.

Your resume may also be forwarded to other Programs for their consideration for their job vacancies. If you do not wish for your application to be shared with other Programs, please send an e-mail to jobpostings@archway.ca with DO NOT FORWARD TO OTHER PROGRAMS, in the subject line of the e-mail and the job reference number to which you applied, in the body of the e-mail.

Archway's goal is to be a diverse workforce that is representative, at all job levels, of the people we serve. Equity and diversity are essential to excellence. An open and diverse community fosters the inclusion of voices that have been underrepresented or discouraged. We encourage applications from members of groups that have been marginalized on any grounds enumerated under the B.C. Human Rights Code, including Indigenous identity, race, colour, ancestry, place of origin, political belief, religion, marital status, family status, physical or mental disability, sex, sexual orientation, gender identity or expression, or age.

We acknowledge that we gather on the traditional and unceded territory of the Stó:lō people. Stó:lō territory extends from the mouth of the Fraser River to Boston Bar. Locally, this includes the Matsqui First Nation and Sumas First Nation. We give them thanks for sharing their land and resources with us.

We invest in the mental health and wellbeing of our employees.